



Langham Group, LLC  
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## **LIMITED WARRANTY – Cultured Marble**

Langham Group warrants for a period of one (1) year, from the date of delivery/installation and/ or house closing, that the product is free from defect in workmanship and material. Our cultured marble products are installed with all edges between marble and walls filled with silicone in a gap of 1/4” or less. Due to materials used to manufacture cultured marble, please allow for tolerances of +/- 3/8” in all measurements.

The warranty is limited to repair or replacement of this product, as Langham Group may elect. Repair or replacement under this Warranty shall be made of the product upon examination is determined by Langham Group to be defective. Replacement shall be limited to the furnishing of a product, which is substantially equivalent to the warranted product. Claims must be made in writing to Langham Group and shall contain information confirming name of original purchaser, date of purchase and Langham Group invoice number. All repairs shall be made at Langham Group manufacturing facility or the job site as selected by Langham Group. All cost for removal and reinstallation of the product shall be the responsibility of the owner.

This warranty shall not apply and Langham Group shall not be liable with respect to:

1. Damage stemming from or occurring during removal or reinstallation.
2. Cost of removal or reinstallation.
3. Any product installed or used in a manner contrary to Langham Group recommended procedures.
4. Cracks, scratches, chips or breakage not due to defects in workmanship.
5. Non-uniform patterns, minor surface irregularities, color variations, small particles or foreign matter, minor warpage and other conditions commonly found in products of nature such as stone and quarried marble.
6. Burns of any nature incurred after warrantor’s delivery and/installation of the product.
7. Cuts and abrasions incurred after warrantor’s delivery and/or installation of the product.
8. Thermal shock, which means rapid temperature changes from cold to hot which tends to crack vanity bowls and/or bathtubs.

Any implied warranties, which may arise hereunder shall also be limited in duration to the period of time covered by this warranty. Langham Group neither assumes nor authorizes anyone to assume on its behalf any obligations or liabilities not contain herein.

## HOMEOWNER'S RESPONSIBILITY

1. **Add caulking as necessary from shrinkage or from settling of residence. Use latex caulking where cultured marble meets walls, and silicone caulking where cultured marble meets cultured marble (joints/seams)**
2. Apply Gel Gloss (available at local hardware store) or paste wax by hand with damp soft cloth as directed by the manufacturer of the product to prevent hard water build-up, reduce scratching and to maintain luster. It allows quick and complete water runoff.
3. Avoid gritty abrasive cleansers (any dry powders), bleaches or acetone based nail polish. Use only mild liquid cleansers.
4. Hand wipe or buff any scratches incurred during normal use with similar paste wax using a feathering method.

### Items **NOT** to be used or placed on cultured marble:

1. Razor blades to remove any foreign material
2. Cigarettes placed on any edges or surface
3. Any acetone based cleaners
4. Old style Polaroid negatives, including curing lotion
5. Stationary object (ex: ceramic toothbrush holders, planters, tissue paper holder) must be moved periodically to eliminate yellowing from occurring underneath the object.